

Exterior Services

Welcome to a more attractive approach to exterior maintenance

Does the exterior of your facility invite customers to your door?
Or is routine upkeep a struggle to maintain?

USM can provide a comprehensive solution for every season. We'll work with you to create a national program that invests in one of the most influential aspects of your business – the first impression a customer sees. Beyond looking good, safety issues are also a priority. USM can help you keep your facility's exterior attractive and safe for both customers and employees.

▶ **Landscape and irrigation maintenance**

Attractive landscaping can keep your facilities fresh and your business healthy. USM has horticultural experts to develop landscape designs that thrive in your facilities' climates. And our continual maintenance will keep it beautiful with ongoing care, fertilization, irrigation, seasonal clean-up, winterization and pruning.

▶ **Snow and ice removal**

Keeping your parking lot and sidewalks clear keeps you open for business, and keeps everyone safer. USM's advanced weather tracking system provides 24-hour updates so we can promptly respond to all your winter weather needs.

▶ **Parking lot maintenance**

Keeping your exterior surfaces clean is more than an aesthetic issue, it can also extend the life of your asphalt and save you money. At USM, we deliver reliable sweeping and cleaning services for all parking lot and paved surfaces. USM also provides parking lot striping and repair to enhance the visual appeal of your exterior.

▶ **Emergency needs and special projects**

In an emergency, USM can quickly clean up any unexpected problems that affect your exterior. If you have been tagged with graffiti overnight or a wind storm left piles of debris, we can quickly dispatch a crew to clean up as soon as you give us a call.

▶ **Services**

- ▶ Landscape maintenance
- ▶ Landscape remediation
- ▶ Irrigation system installation, repair and maintenance
- ▶ Snow removal
- ▶ Parking lot sweeping
- ▶ Parking lot striping and repair
- ▶ Pressure washing
- ▶ Graffiti removal
- ▶ Roofing
- ▶ Emergency response

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► Experience, commitment, satisfaction

You can expect the best from the experienced teams at USM. In our commitment to deliver high-quality service, we begin by carefully understanding each client – their objectives, needs and culture.

Quality service and client satisfaction extends from our commitment to using only the most capable and professional crews. We offer services provided by both USM employees and the industry's premier subcontractors. All crews must meet our extensive, stringent selection criteria before they become part of your solution.

To complement the crews servicing your program, USM uses area managers to perform ongoing customer site inspections. Whether we use a direct USM crew or a subcontractor to perform the work, these area managers monitor client satisfaction to ensure we continue to maintain your high standards.

All of our service providers are supported by state-of-the-art technology including satellite imaging, weather tracking and an Integrated Voice Recognition System that provides real-time monitoring of service delivery.

USM is a large organization, but we're never far away from any of your facilities. Whether it's an oncoming storm or routine parking lot clean up, you can always expect high quality service from experienced providers.



For more information please contact:

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► As a USM client, you can always count on:

- A single point of contact and a dedicated account team available around the clock
- Real-time Web access to your account information, including customized reports
- Comprehensive services to reduce the need to manage multiple partners
- The financial strength and resources only available through the industry leader in facility maintenance
- USM's proven ability to seamlessly implement large-scale, multi-site programs

For further information please visit www.usmservices.com

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